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Inter tel axcess programming software

This data will be recorded from InterTel Axxess. The program can extract multiple data fields: Call type, Direction, Call date and time, Call duration, Call duration(s), Ext, CO, Phone, Caller, Price, Account Code. DOWNLOAD CALL REGISTRATION SOFTWARE! Your phone system (or PBX, PABX) creates a data package (call record) after each phone call that your company or office makes through it. These call records provide important information about each call, including whether it was an incoming call, an outgoing call, or another type, such as an internal (extension extension) call. Call log entries from InterTel Axxess provide information about the caller's phone and the intertwined phone, as well as additional information such as call time, call time, and other information, such as which phone line (trunk) was used to make the call. InterTel Axxess's usual call recording practices include capturing, analyzing and storing records for these calls in the database and continuing to search them using the reporting interface. InterTel-affiliated InterTel Axxess call logging note #2: The products and companies mentioned here are used only for definition and identification purposes and may be trademarks and/or registered trademarks of the respective companies. Phone: (562) 265-9192Email: support@inter-tel-support.com Troubleshooting: I troubleshoot, diagnose, and in most cases fix the problem with my Inter-phone system locally. If you need any additional parts, I will coordinate the order and delivery and immediately have them. Programming changes: Would you like to change how someone is currently running your Inter-tel Axxess or 5000? Did you ever like how incoming calls sound? Have you bought a card but do not know how to program it? I can help you with the simplest name changes to re-program your entire inter-phone or voice mail system. This includes swap extensions, call routing, call center (ACD), voice mail, network, VoIP, and more. Let me know how I can help. Training: I offer administrative training to keep you through the basics of telephone system functions and programming. I will show you how to program your Inter-tel Axxess or Mitel 5000 phone system. This will allow you to program the system, as well as get acquainted with features that you may not have known before. Consultation: I specialize in streamlining my existing setup for optimal system performance. This ensures that you break up from your current phone system. System backups: Often, when the system goes down, there is no recent database backup. It can be very naked trying to get programming where it was before the failure. I can regularly save the latest copy of my Inter-tel Axxess or Mitel 5000 system db on my server. This will ensure that your will return with any recent changes made to the system default setting. If you have any or would you like to do something that you do not see here, please feel free to contact me. Intertel Axxess 550.8520 phone is an economical choice for your business office. The Intertel 8520 phone has excellent features including all two-sided capabilities, adjustable LCD contrast and phone base, and 23 programmable keys. To learn how to program different keys, follow these steps. Feature key programming Depending on how your system is programmed, some feature keys may be programmed by the user. If so, you can program them using any feature codes or extension numbers. Mini-DSS keys can also be programmed as function keys. You can also combine the function key and the station's speed dialing features to program the function key to dial an external number. Note: Secondary extension keys cannot be programmed as feature keys. To program a user programmable function key: Use the handset in the crèche to collect 397. Press the tool key you want to program. Type the feature code or extension number that you want to keep under that key. To return all function keys to their original defaults: Use the crèche handset to collect 395. To display current function key values: Use the crèche handset to dial 396. Press the feature key(s) you want to display. Press SPEAKER to hang the horn. Programming Direct station selection keys Key Programmed as direct station selection /busy lamp field (DSS/BLF) key allows you to dial a linked extension with one touch. In addition, if the key contains a lamp, you can visually monitor the status of the related expansion. To assign an extension to the DSS/BLF key: Dial 397 in the cradle with the horn. Press the DSS key(s) to dial the extension number you want. You can use your OSH key to use the following: You can make an extension that is programmed by an OSS key by pressing a key once. You can move a call to an extension that is programmed by an OSH key by pressing a key once and hanging the horn. (For transferred calls that are forwarded to voice mail, you will hear duplicate double tones and DEST FORWARDED TO VOICE MAIL will appear on the screen. If the DSS key contains a light, you can visually monitor the status of the extension. Note: For the DSS keys to work as described above, the system administrator must define them as user-programmable in database programming. Programming secondary extension keys With the appearance of a secondary extension, you can program various phone (and Mini-DSS) keys to specify call activity in another extension (primary phone). In combination with seeing when a call is made, answering, or intercepting a call, you can also use a secondary extension key to answer a call that sounds on your primary phone. The phone is also programmed to automatically ring when the main phone waits for a certain number of calls (contact your system administrator). There are two secondary extensionkey types: Programmable and non-programmable. If you have a non-programmable secondary extension key, only your system administrator can change the associated extension. If you have a programmable key, you can change the extension. Note: You can only assign an extension to a secondary extension key. You cannot create or change a secondary extension key (for example, make it a function key). To display the current task(s) of the secondary extension key:Use the crèche handset to collect 396. Press the secondary extension key(s) you want to display. To assign the parent phone to a secondary extension key (if enabled): Use the handset to collect 397 in the crèche. Press the secondary extension key to dial the extension number you want. You can use the secondary extension key for the app as follows: You can press the flashing secondary extension key to answer a call that sounds or holds any call key on your primary phone. You can press the neo-sub-extension key to make calls to your primary phone. Note: If the subkey flashes (that is, the call sounds on your primary phone), you can press # before pressing the flashing key to make a call to your primary phone without answering the call. Or, you can simply dial the number of the main phone extension. To return a call to an extension after you answered it on your phone. To move it to hold: Press the secondary extension key, post a call (if you want) and place the horn. To move to the ring: Press TRANSFER, and then press the secondary extension key. If you want, you can report the call before hanging the horn to complete the transfer. And that's how you program feature keys, DSS keys and secondary extension keys for your Intertel Axxess 550.8520 phone. If you have any questions, contact your system administrator. Find a great selection of new and updated Intertel phones and accessories and more Startechtel.com. If you need help finding a specific item, do not hesitate to call 800-564-9045. You can also contact us on Facebook, Google+, Twitter, LinkedIn and Pinterest. Summary Related Posts Tags: Follow these steps. How to, Intertel Axxess 550.8520 Phone, program feature keys, programming keys home > Intertel > Software & amp; Manuals dailye (TechnicalUser) (OP) 30 Jul 02 01:13 Anyone knows where I can download programming software Axxess v 5.1? I do not need software to run the system; it is already installed and works perfectly. But the only way I can program the system is using and administrator set and using the phone keyboard. This is complex, and worse, incomplete. If I want to program phones on other nodes from the site I am on, I have to physically go there because I can not program on all sites. Any help would be very appreciated. God Bless America Thank you for helping keep Tek-Tips forums without inappropriate posts. Tek-Tips staff will check this and take appropriate appropriate Page 2 Are you acomputer/IT professional? Click here to join Tek-Tips Forums! Talk to other members to be notified of the responses to your posts keyword search with one click access to yourFavorite forums Automated SignaturesOn Your Posts Best Of All, It's Free! *The functionality of Tek-Tips depends on the members receiving emails. When you sign in, you choose to receive e-mail. Email.

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